

**EXHIBIT 14**  
**Excerpts of the Transcript of**  
**the Feb. 28, 2018**  
**Deposition of Rick Frank taken**  
**in *Rimini Street, Inc. v. Oracle***  
***America, Inc.***

1 UNITED STATES DISTRICT COURT  
2 DISTRICT OF NEVADA  
3 RIMINI STREET, INC., a  
4 NEVADA corporation,  
5 Plaintiff,  
6 vs. No. 2:14-CV-01699-LRH-CWH  
7 ORACLE AMERICA, INC.,  
8 a DELAWARE corporation; AND  
9 ORACLE INTERNATIONAL CORPORATION,  
10 a California corporation,  
11 Defendants.  
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14 ORACLE AMERICA, INC.,  
15 a DELAWARE corporation; AND  
16 ORACLE INTERNATIONAL CORPORATION,  
17 a California corporation,  
18 Counterclaimants,  
19 vs.  
20 RIMINI STREET, INC., a NEVADA corporation,  
21 SETH RAVIN, an individual  
22 Counterdefendants.  
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Reported by:  
KENNETH T. BRILL

CSR NO. 12797  
Job No. 2827856

PAGES 1 - 307

1 Q. Do you know if it involves installing new 09:47:04  
2 software? 09:47:06

3 MR. VANDEVELDE: Asked and answered. And 09:47:08  
4 vague. 09:47:09

5 THE WITNESS: No, I don't -- there's 09:47:12  
6 updates they receive from Oracle at the time, and 09:47:14  
7 that's -- I don't know if that was new software or 09:47:17  
8 what it was. 09:47:20

9 BY MS. SHINN: 09:47:25

10 Q. And is there anything else you did besides 09:47:26  
11 write batch scripts as part of that upgrade? 09:47:29

12 A. No. 09:47:37

13 Q. And where did you work -- sorry, you were 09:47:44  
14 working as a contractor for San Jose Water 09:47:46  
15 Company -- 09:47:48

16 A. Yes. 09:47:49

17 Q. -- right? 09:47:49

18 Did you have any other customers as you 09:47:51  
19 were working for a contractor during this time? 09:47:52

20 A. No. 09:47:55

21 Q. And where did you work after San Jose 09:47:55  
22 Water Company? 09:47:56

23 A. TomorrowNow. 09:47:58

24 Q. And when did you join TomorrowNow? 09:47:59

25 A. December 2006. 09:48:02

1 Q. And what was your position at TomorrowNow 09:48:05  
2 when you joined? 09:48:07  
3 A. Technical support analyst. 09:48:11  
4 Q. And what were your job responsibilities as 09:48:12  
5 a technical support analyst? 09:48:14  
6 A. Assist customers with technical support 09:48:19  
7 questions they had. 09:48:22  
8 Q. So you interacted with customers on a 09:48:25  
9 regular basis? 09:48:28  
10 MR. VANDEVELDE: Misstates testimony. 09:48:29  
11 THE WITNESS: Whenever -- whenever they 09:48:39  
12 called. 09:48:40  
13 BY MS. SHINN: 09:48:40  
14 Q. And did your position as a technical 09:48:44  
15 support analyst involve any programming? 09:48:45  
16 A. No. 09:48:50  
17 Q. Did you primarily answer customer 09:48:54  
18 questions over the phone? 09:48:57  
19 A. Yes. 09:48:59  
20 Q. Did you ever -- did customer questions 09:49:01  
21 require you or anyone else to -- if you know, work 09:49:08  
22 on the customer software directly? 09:49:11  
23 MR. VANDEVELDE: Objection, vague. 09:49:13  
24 THE WITNESS: I don't know. 09:49:17  
25 BY MS. SHINN: 09:49:17

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CERTIFICATE OF REPORTER

I, the undersigned, a Certified Shorthand Reporter of the State of California, do hereby certify:

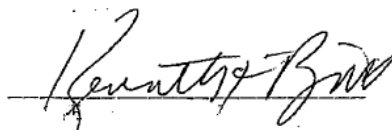
That the foregoing proceedings were taken before me at the time and place herein set forth; that any witnesses in the foregoing proceedings, prior to testifying, were administered an oath; that a record of the proceedings was made by me using machine shorthand which was thereafter transcribed under my direction; that the foregoing transcript is a true record of the testimony given.

Further, that if the foregoing pertains to the original transcript of a deposition in a Federal Case, before completion of the proceedings, review of the transcript [ ] was [ ] was not requested.

I further certify I am neither financially interested in the action nor a relative or employee of any attorney or any party to this action.

IN WITNESS WHEREOF, I have this date subscribed my name.

Dated: March 6, 2018



KENNETH T. BRILL

CSR No. 12797